

# BIGHORN

## BIGHORN ELECTRIC VEHICLE WARRANTY

v230719

Bighorn Powersports hereby warrants to the original purchaser on any Bighorn electric vehicle that the material and components of new Bighorn vehicles will be free from defects in material and workmanship. Bighorn, if notified of a defect in material or workmanship during the period of warranty, will repair or replace, at its option, defective parts at no charge. This Warranty covers only originally factory install parts and authorized OEM replacement parts. All Warranty repairs must be performed by the original dealer or authorized service center. All warranty service work shall be based upon the published shop rate and must comply with the flat rate labor guide. The original purchase receipt or dated proof of purchase document is required to validate Warranty Coverage. Warranty starts from the date of purchase by consumer, or 180 days after purchase by dealer, whichever is earlier.

### **Vehicle Owner's Responsibility**

- The original purchaser must properly operate, maintain and care for the vehicle as defined in the Owner's Manual, the supplements thereto and labels affixed to the vehicle.
- Owners must maintain batteries as defined in the Owner's Manual and charge batteries every 30 days.
- Owners must service their vehicle as defined in the Owner's Manual.
- Owners must maintain all service records of work performed and battery charges on their vehicle.
- Within ten (10) days of the discovery of a defect, owners must bring the vehicle to an authorized Bighorn dealer or service center for warranty evaluation and repairs.
- Periodic service and inspections are considered regular maintenance and not reimbursable.
- All claims for warranty coverage must be accompanied by a dated, proof of purchase document.

### **Dealer and Service Center Responsibility**

Initial assembly and preparation must be performed in accordance with the Pre-Delivery Inspection and Setup Sheet that is provided by Bighorn. Additionally, all service work must be performed by an authorized Bighorn dealer or service center.

The authorized dealer or service center is responsible for coordinating Warranty coverage with Bighorn. All claims for warranty coverage must be accompanied by a dated, consumer's proof of purchase document or receipt, and proof of service or receipt.

Upon completion, the dealer or authorized service center must submit a copy of the Pre-Delivery Inspection and Setup Sheet signed by the technician that performed the service, consumer's proof of purchase document or receipt, and proof of service or receipt.

***Authorized Dealer selling a unit in-crate or without following and signing Dealer Pre-Delivery Inspection and Setup procedures voids all warranty coverage.***

### **Covered Warranty Parts**

- |   |                                |
|---|--------------------------------|
| • Battery:                              | 1 Year Limited (details below) |
| • Motor (Motor):                        | 1 Year Limited                 |
| • Controller (Controller):              | 1 Year Limited                 |
| • Drivetrain Components (Transmission): | 1 Year Limited                 |

- Suspension (Shocks, Differential): 180 Days
- Electrical (Wire Harness, Charger, E.C.U.): 90 Days

\* Battery coverage:

The Battery coverage requires that the consumer should maintain battery charge above red. Anytime the charge indicator drops into the yellow range, the vehicle should be recharged. During an extended period of time when the vehicle is not in use, the consumer will maintain the batteries in charged condition by fully recharging the battery at least every 30 days. Before storage, the main circuit breaker should be turned off.

The battery Warranty will protect owners from quality and production defects only. It excludes any battery damage due to improper maintenance.

If the vehicle was used as a demo unit by the dealer, has accumulated at least 50 miles, or been received by the dealer for at least 365 days, then the battery Warranty period is reduced to 1 year.

**Coverage and Limitations:**

This limited warranty does not apply to components which are subject to normal wear and tear. These items include, but are not limited to electrical (e.g., headlight housing, tail light housing, all light bulbs), filters (e.g., oil filter), cables, brake system, steering wheel, steering stem bearings, foot pedals, tires, rims, drive chain, seat, lights, fasteners, decals, body panels (e.g. rubber & plastic body components, fenders, windshield, roof top, dump bed, front bumper, front grill).

Any customization or modification of the vehicle of any sort will void the warranty and Bighorn will not be held responsible for any damage caused by this customization or modification.

This limited warranty does not cover component failure or damage caused by any of the following: abnormal strain or stress; neglect; abuse; improper initial setup or assembly of components which were supplied in the factory sealed carton, improper maintenance; improper use of the vehicle in a manner it is not designed for. Additionally, this warranty does not cover component failure or damage to vehicles which are leased or rented, or vehicles which are used at a concession operation.

**EXAMPLES OF MISUSE OR ABUSE OF THE VEHICLE**

- Jumping
- Stunt riding
- Racing
- Riding at constant wide open throttle
- Damages caused by an accident
- Unit use as rental
- Improper adjustment/operation of the clutch, i.e. dragging, causing premature burning of the friction plates
- Improper adjustment/operation of brakes
- Improper gear engagement, i.e. engaging reverse while traveling forward
- Improper maintenance
- Lack of routine maintenance
- Repairs done by anyone other than Authorized Bighorn dealers and service centers
- Use of incorrect lubricants
- Use of aftermarket parts for repair

**All towing and/or shipping charges incurred are the responsibility of the customer.**

**Bighorn reserves the right to inspect any defective parts before replacing it. In some cases, Bighorn will require the customer to send in the defective part for inspection before an exchange can be made. The inspection process could take 2-4 business days after its arrival to the designated inspection location.**

**Original purchaser or Dealer must send in warranty registration information or register at [www.bighornpowersports.com/warranty](http://www.bighornpowersports.com/warranty) within 15 days of purchase.**

**THIS WARRANTY IS NOT TRANSFERABLE.**

**BIGHORN MAKES NO OTHER WARRANT OF ANY KIND, EXPRESSED OR IMPLIED. ALL WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE WHICH EXCEED THE OBLIGATIONS AND TIME LIMITATIONS SPECIFIED IN THE WARRANTY ABOVE ARE HEREBY DISCLAIMED AND EXCLUDED FROM THIS WARRANTY. ADDITIONALLY, THIS WARRANTY EXCLUDES ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOSS OF USE.**

This warranty gives you specific legal rights. You may also have other legal rights, which may vary from state to state.

[www.bighornpowersports.com](http://www.bighornpowersports.com)